

FACTS

- 1** Trips need to be scheduled several days in advance.
- 2** Trip cancellation must be done two hours before your scheduled trip.
- 3** If you need more assistance than what our drivers can provide you may bring another individual to help you.
- 4** Our insurance and funding sources will only cover travel to and from your medical appointment. Stops for shopping and errands are not permitted.
- 5** Our service destinations span the Tri-State area: Vermont, New Hampshire and Maine.
- 6** LDM service operates 7 days a week.
- 7** LDM service can be utilized by all throughout our entire service area.

TITLE VI

Tri-County Transit does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

ADA TITLE II

TCT is committed to complying with all Federal Americans with Disabilities regulations. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1-888-997-2020.

This brochure is available in alternative formats upon request.



www.tricountytransit.org

LDM

*Long Distance
Medical Program*



TRI-COUNTY TRANSIT

***Transportation for
everyone.***

effective March 1, 2018

LONG DISTANCE MEDICAL

Tri-County Transit operates a long distance, non-emergency medical transport service called the LDM program. Our goal is to provide the disabled and elderly population with safe and affordable non-emergency long distance medical transportation.



ABOUT LDM

Tri-County Transit's LDM service provides transportation to medical facilities outside our immediate service area to elderly persons 60 and older and disabled individuals for non-emergency medical services and treatments. Our service destinations span the Tri-State area: Vermont, New Hampshire and Maine. Our medical transport team is composed entirely of volunteers. They donate their time and use of their personal vehicles to give back to their community. Volunteer drivers are an important component of our operations, helping us increase access to healthcare. All members of our transport team are thoroughly screened and trained to be entrusted with our passenger safety.

COST

Tri-County Transit invoices various funding sources to cover the cost of this service for persons 60 and older. While a fare is not mandated for elderly individuals donations and contributions are always welcomed. A "Self Pay" option is available for non seniors as our funding sources do not cover the cost for those under 60.

We do accept Medicaid as a payment source. In order to utilize this option, please call your Medicaid provider directly to schedule your trip and request Tri-County Transit as your transportation.

VOLUNTEER NETWORK

In order to provide you with the best LDM experience possible, all of our volunteer drivers must meet the following requirements to participate:

Volunteers must have a valid driver's license with proof of insurance. They must pass a national background check and undergo a clean drug screening and their vehicle must be registered and inspected.



CONTACT US

603-752-1741

1-888-997-2020

TTY 711